

CASHBOOK

**Job Title:**

Cashbook Application Consultant.

Job Location:

This role is based in North America to work supporting North American customers.

Job Description:

Cashbook is a powerful Fintech company based in Limerick, Ireland. Our cash management software solutions, have revolutionized the automation of high-volume financial transactions for our clients. Due to continued growth in North America, Cashbook is looking for an Application Consultant to work closely with Clients, Project Managers and Product Development Managers to configure, deploy and support the Cashbook cash management suite of applications globally. This position will involve travel across North America. The Consultant will report to our Product Director currently based in Limerick.

Length of Contract: Full-time/Permanent.

Skills and Experience:

- Knowledge & Experience with Cashbook, cash application or reconciliation software or a competitive solution.
- Knowledge & Experience with deductions, collections, credit, payables, customer portals.
- Knowledge of ERPs and SQL advantageous.
- Strong decision making, analytical and problem-solving skills.
- Excellent planning and organisational skills and ability to follow through tasks to completion.
- Exceptional independent judgement and customer service skills.
- Excellent verbal and written communication skills.
- Strong work ethic.
- Proficient in Microsoft Office.

Responsibilities:

- Customer Support – providing resolution to client issues in a professional and timely manner.
- Analyse information from clients and assess any special requirements that may impact implementation.
- Customise the application based on the client requirements.
- Manage time and scope to meet the client's needs.
- Regular reports and communications on Implementation.
- Identify and manage risks and overcome any obstacles.
- Complete testing of application with integration with ERPs, for upgrading existing customers or new customers.
- Troubleshooting and reporting of issues.
- Provide Client training onsite and by web applications.
- Identify product enhancements.

Interested individuals should email their CV's with cover letters to: HR@cashbook.com