

CASHBOOK



Job Title: Financial Application Consultant.

Job Location: Based in Limerick, Ireland.

Job Description:

The Financial Application Consultant will work closely with Clients, Project Managers and Product Development Managers to configure, deploy and support Cashbook cash management suite of applications globally. This position may involve travel. The Consultant will report to the Implementations & Support Manager.

Length of contract: Full-time/Permanent

Skills and Experience:

- Completion of a Business diploma/degree, Accounting Technician Course or equivalent knowledge of accounting principles.
- European Language(s) beneficial but not essential. (German language a bonus).
- Knowledge of ERPs and SQL advantageous.
- Strong decision making, analytical and problem-solving skills.
- Excellent planning and organisational skills and ability to follow through tasks to completion.
- Exceptional independent judgement and customer service skills.
- Excellent verbal and written communication skills.
- Strong work ethic.
- Proficient in Microsoft Office.

Responsibilities:

- Customer Support – providing resolution to client issues in a professional and timely manner.
- Analyse information from Clients and assess any special requirements that may impact implementation.
- Customise the application based on the Client requirements.
- Manage time and scope to meet the client's needs.
- Regular reports and communications on Implementation.
- Identify and manage risks and overcome any obstacles.
- Complete testing of application with integration with ERPs for upgrading existing customers or new customers.
- Troubleshooting and reporting of issues.
- Provide Client training onsite and by web applications.
- Identify product enhancements.

Salary and Benefits:

- Salary – competitive, with added benefits including below.
- Annual Leave - 25 days.
- Company Health Insurance.

Interested individuals should email their CVs with cover letters to: HR@cashbook.com